

# Level 2 Information, Advice & Guidance

This course aims to develop your knowledge and understanding of the key principles of information, advice or guidance and applying these within your own context. This qualification is suitable for those working or looking to work in a range of roles where the provision of information, advice or guidance is a requirement.

## WHAT TO EXPECT

### Unit Break Down

<b>Unit 1</b>	Information, advice or guidance in practice
<b>Unit 2</b>	Developing interaction skills for information, advice or guidance
<b>Unit 3</b>	Signposting and referral in information, advice or guidance
<b>Unit 4</b>	Information, advice or guidance - context
<b>Unit 7</b>	Managing information

 **Funding**  
Fully Funded

 **Units**  
1 - 2  
5 Units








 **Session Time**  
Weekly 2.5 hour sessions

 **Start Date**  
Please contact our team

 **Location**  
Online Tutor Led Delivery

 **Duration**  
10 - Weeks

## How is it delivered

-  IAG SESSIONS - ENSURING THIS IS THE CORRECT COURSE FOR YOU TO MEET YOUR ASPIRATIONS
-  ENROLMENT TO PROGRAMME CONDUCTED ONLINE AT A TIME SUITABLE FOR YOU
-  FLEXIBLE WEEKLY SESSIONS VIA TEAMS WITH YOUR SKILLS COACH & NEW CLASS MATES
-  INTERACTIVE LEARNING ACTIVITIES TO CONSOLIDATE YOUR LEARNING & BUILD CONFIDENCE
-  ASSESSMENT & FEEDBACK PROVIDED THROUGHOUT YOUR COURSE
-  1-2-1 TUTORIALS AVAILABLE AT ANY TIME
-  EXIT REVIEW INCLUDING IAG ON PROGRESSION ROUTES

## WHAT NEXT

# Relevant Sectors



Healthcare



Social Care



Leisure



Education



Early Years



Voluntary

## WHAT NEXT

# Progression

Learners who achieve this qualification could progress to:

- Level 2 Certificate in Counselling Skills
- Level 2 and 3 Certificates in Principles of Customer Service
- Level 2 Diploma in Customer Service
- Level 3 Award in Counselling Skills and Theory
- Level 3 Diploma in Counselling Skills
- Level 3 NVQ Certificate in Advice and Guidance
- Level 3 Certificate in Information, Advice or Guidance.

## ELIGIBILITY FOR

# Level 2 Funding

Our courses are funded by the government, through the Adult Education Budget (AEB). To be eligible, you will need to be:

