

Level 3 Housing & Property Management

Housing and Property Management professionals work across the social and private rented housing sectors, creating and sustaining successful tenancies while delivering high-quality customer service.

The role involves supporting customers, managing housing services, maintaining legal and regulatory compliance, working collaboratively with colleagues and external partners, and helping to build safe, sustainable communities. Professionals are expected to solve problems, make informed decisions, communicate effectively and work independently while maintaining high standards of professionalism and customer care. Some Level 3 professionals may also have supervisory responsibilities.

What will you gain:

Level 3 Housing & Property Management
Level 1 or 2 Functional Skills in Maths & English (if not already attained)

Progression Routes:

Successful completion of this apprenticeship can lead to roles such as Tenancy Officer, Lettings Officer, Property Manager or Housing Manager. Learners may also progress onto higher-level qualifications or apprenticeships in housing or leadership and management.

LEARNING ACTIVITIES

E-LEARNING / SELF STUDY

Complete various e-learning & self study modules

MASTERCLASS

Online classes hosted by specialised skills coaches

PROJECTS & ACTIVITIES

Complete projects & activities to improve skills & behaviours

ONE - 2 - ONE

One -2- one learning sessions with Skills Coaches

FUNCTIONAL SKILLS

Complete your English & Maths learning & exams

EMPLOYER LED LEARNING

Attend conferences, events & training led by your employer

END POINT ASSESSMENT

Portfolio of Evidence

Throughout the apprenticeship you will build a portfolio demonstrating your competence across the required knowledge, skills and behaviours.

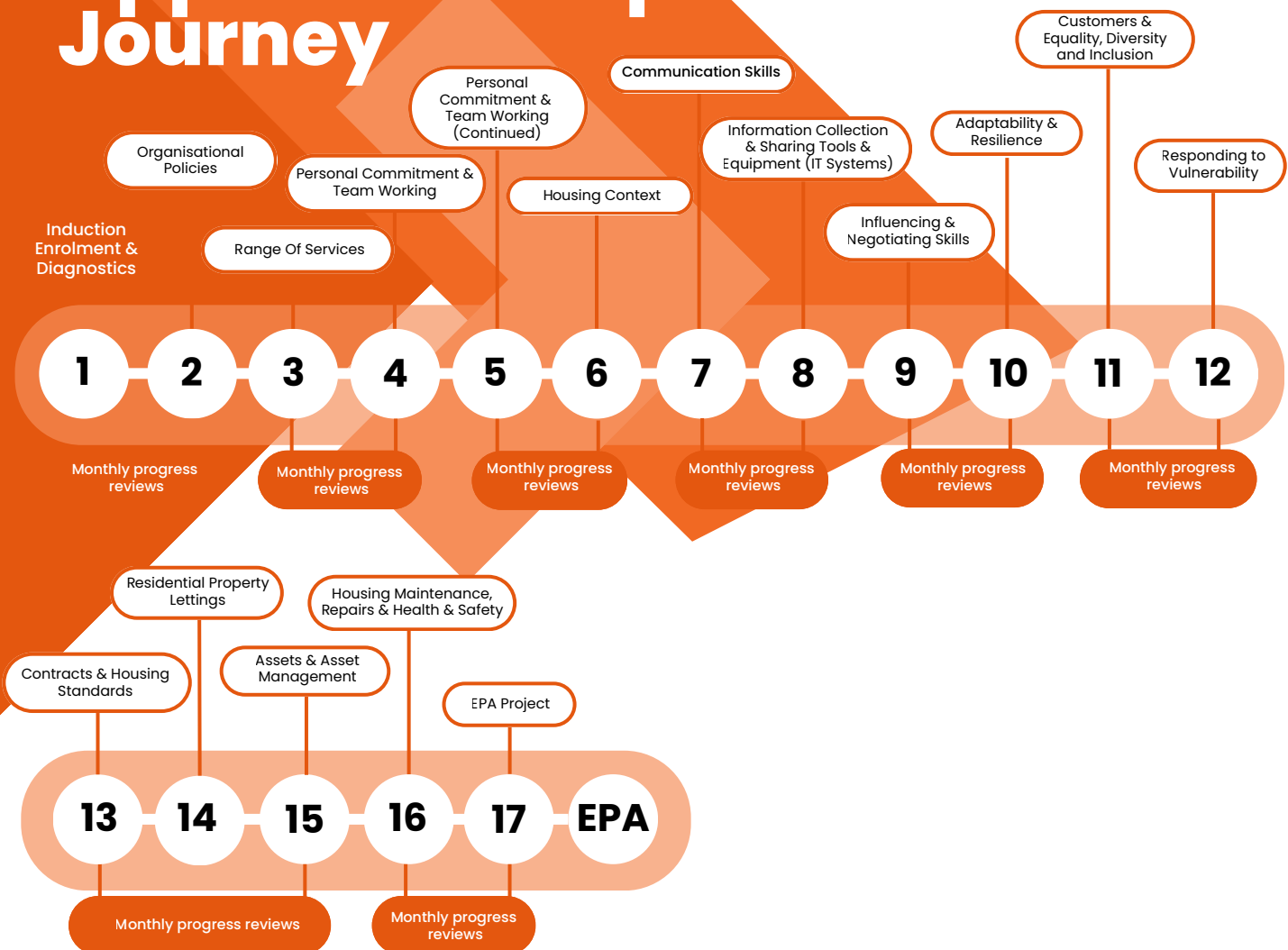
Work-Based Project

Complete a work-based project that demonstrates your ability to apply housing and property management knowledge to a real business challenge within your organisation.

Professional Discussion (Interview/Viva)

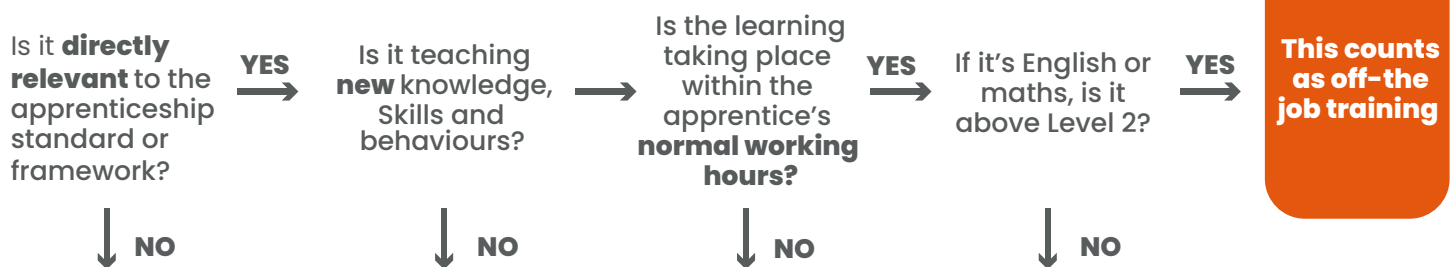
Take part in a structured professional discussion with an independent assessor, using your portfolio and work-based project to demonstrate your competence against the apprenticeship standard

Typical Apprenticeship Journey



Off the job training

What counts towards off the job?



This isn't off-the job training