

Level 2

Level 2 Information, Advice & Guidance

What is it?

Qualification Overview

This Level 2 qualification develops the knowledge and practical skills needed to provide clear, accurate and appropriate information, advice or guidance. You will learn how to identify individual needs, communicate effectively, maintain confidentiality and support people to explore their options and make informed decisions.

What To Expect

Unit Breakdown

Unit	Mandatory Units
1	Information, Advice or Guidance in Practice
2	Developing Interaction Skills for Information, Advice or Guidance
3	Signposting and Referral in Information, Advice or Guidance
4	Managing Information

How Is It Delivered

Learner Journey



**IAG Sessions
Tailored to
Your Goals.**



**1-2-1 Skills
Coach Support**



**Interactive
Sessions**



**Assessments
& Feedback**

**Feedback &
Reflection**

Where Could It Take You?

Relevant Job Sectors



**Health & Social
Care**



Business



Education



**Public
Sector**



Retail



Voluntary

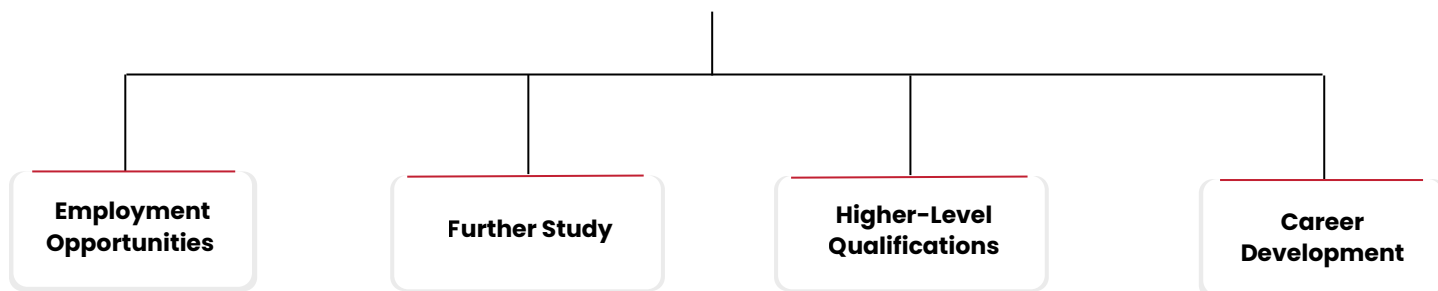
Your Next Steps

Progression & Career Support

Throughout the course, our team will work with you to understand your goals and identify the progression route that is right for you. You'll receive guidance on employment opportunities, further study and advanced qualifications, helping you build confidence and take your next step towards a career in a related sector.

Explore Your Options

How You Can Progress



**LIVERPOOL
CITY REGION**
COMBINED AUTHORITY

TOTAL
TRAINING PROVISION