

Safeguarding Statement of Intent



Our Commitment to You

At Total Training Provision, we are committed to creating a safe, inclusive, and supportive environment where every learner can learn, develop, and succeed.

Your safety, wellbeing, and welfare are our priority. We believe that everyone has the right to feel safe, respected, listened to, and supported throughout their learning journey.

We are committed to:

- Protecting learners from harm, abuse, neglect, exploitation, bullying, harassment, discrimination, and radicalisation.
- Promoting wellbeing, positive mental health, and a culture of respect.
- Supporting learners who may be experiencing difficulties in their personal, educational, or working lives.
- Responding quickly and appropriately to safeguarding concerns.
- Working with parents, carers, employers, local authorities, and specialist agencies when needed to keep learners safe.
- Ensuring concerns are handled sensitively, fairly, and confidentially.

What Is Safeguarding?

Safeguarding is about protecting people from harm and helping them stay safe.

This can include concerns relating to:

- Physical, emotional, or psychological abuse
- Neglect or exploitation
- Bullying or cyberbullying
- Harassment or discrimination
- Sexual harassment or sexual violence
- Domestic abuse
- Online safety issues
- Radicalisation or extremism
- Mental health and wellbeing concerns
- Unsafe relationships or behaviour

If something doesn't feel right, we encourage you to speak up. You do not need to be certain that something is wrong before reporting it.

Reporting a Concern

If you are worried about yourself or someone else, we want to hear from you as soon as possible.

You can report a safeguarding concern by:

Email: safeguarding@total-tp.com

Telephone: 0800 038 5666 (Option 3)

Online: www.total-tp.com/report-safeguarding

Our Designated Safeguarding Lead (DSL) is:

Vijay Mistry

Safeguarding & Welfare Officer

All safeguarding concerns are reviewed by our safeguarding team and responded to according to the level of risk identified.

In An Emergency

If someone is in immediate danger or a crime is taking place:

Call 999 immediately. Your safety always comes first.

Text [85258](#) for urgent mental health support

Call Samaritans any time, day or night [116 123](#)

What Happens When You Report a Concern?

When a concern is raised:

1. We listen carefully and take concerns seriously.
2. We record information accurately and confidentially.
3. We assess any risks and decide what support may be needed.
4. We provide help, guidance, and safeguarding support.
5. Where necessary, we work with external agencies such as social care, health services, or the police.
6. We continue to monitor and support learners until concerns have been resolved or risks have reduced.

Information is only shared with people who need to know in order to keep someone safe.

Respect, Inclusion and Positive Behaviour

We expect everyone within our learning community to treat others with dignity, respect, and kindness. We do not tolerate:

- Bullying or cyberbullying
- Harassment or discrimination
- Threatening or abusive behaviour
- Victimisation or retaliation
- Hate-related behaviour
- Violence or intimidation

Everyone has a role to play in creating a safe and welcoming environment.

Online Safety and Digital Wellbeing

We recognise that many safeguarding concerns can happen online.

Learners should:

- Use technology responsibly.
- Protect personal information.
- Report harmful, threatening, or concerning online content.
- Be cautious when using social media, messaging apps, and AI tools.
- Seek support if online activity makes them feel unsafe or uncomfortable.

We encourage learners to think critically about information they see online and to report anything that causes concern.

Safeguarding and the Prevent Duty

As part of our safeguarding responsibilities, we are committed to meeting our duties under the Prevent Duty. This means taking appropriate steps to help safeguard learners from the risks of radicalisation, extremism and terrorism, while promoting fundamental British Values of:

- Democracy
- The rule of law
- Individual liberty
- Mutual respect
- Tolerance of different faiths, beliefs and backgrounds

We encourage learners to think critically, engage respectfully with different viewpoints and develop the confidence and resilience needed to challenge harmful influences. We are committed to creating safe spaces for discussion, promoting freedom of expression within the law, and ensuring that all learners feel included, valued and able to participate fully in modern society.

Learner Wellbeing

We recognise that wellbeing is fundamental to learning, achievement and personal growth. We are committed to supporting learners' physical, emotional and mental wellbeing and to identifying and responding to concerns at the earliest opportunity.

Our approach focuses on helping learners feel safe, connected and supported, while ensuring access to appropriate guidance, pastoral support and specialist services where needed. We understand that challenges relating to mental health, relationships, financial hardship, exploitation, online activity or other personal circumstances can affect wellbeing and learning, and we are committed to providing support in a compassionate and responsive manner.

Our Promise

We are committed to listening, acting, and supporting learners when concerns are raised. No concern is too small. If you are worried about yourself or someone else, please speak to us. Together, we can create a safe, respectful, and supportive learning environment for everyone.

Note: Full Safeguarding and Welfare Policy is available upon request